

QUARTERLY DEALS & MARKET ROUNDUP

Business Process Outsourcing (BPO)

July 2021



IT / Consulting



Operations



HR / Payroll



Healthcare Industry



Insurance Industry



Overview of Evolve Capital Partners

ABOUT EVOLVE CAPITAL PARTNERS

- Evolve Capital Partners is a specialized investment bank focused on tech-enabled service & software firms in the insurance, capital markets and lending sectors.
- We are dedicated investment bankers focused on evolving industries, and we support sustainable growth through transformational M&A / financing transactions.
- Evolve is a dedicated, creative, and fully independent investment bank that advises private and public companies on merger, divestiture and acquisition transactions, and capital raising through private placements.
- We also provide structured financial advisory services our investment banking practice provides a comprehensive suite of solutions to businesses.
- The Evolve brand was established in 2017, and we are based in New York, NY. Our location provides access to numerous strategic and financial partners who participate in and shape the financial services sector.
- Since inception, we have completed dozens of transactions and professionals of the firm have advised on over \$6 billion of M&A and financing transactions.

HIGH-TOUCH INVESTMENT BANKING

Few investment banks have transaction experience across both corporate and asset finance.



Our Clients

- Corporations
- VC & PE Backed Companies
- Management Teams
- Independent
- IndependentDirectors / Boards



Investment Banking Advisory

- M&A
- Capital Raises and Asset Finance
- StrategicAlliances
- Financial Restructuring



Industry Focus

Finance and Technology Firms





EVOLVE CORE FOCUS







AREAS OF INTEREST















Market Summary and Key Multiples

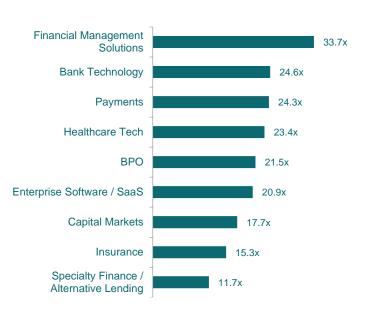
Industry Stock Market Performance of Evolve Sector Coverage

| Sector | 3 Months | 1 Year | 3 Years |
|---|----------|--------|---------|
| Bank Technology | 3.6% | 39.9% | 61.4% |
| ВРО | 11.8% | 79.7% | 71.4% |
| Enterprise Software / SaaS | 8.8% | 50.8% | 111.9% |
| Financial Management Solutions | 7.6% | 61.8% | 113.2% |
| Healthcare Tech | 0.7% | 51.7% | 47.5% |
| Insurance | 1.0% | 36.3% | 29.4% |
| Payments | 6.7% | 78.3% | 126.3% |
| Capital Markets | 5.3% | 59.2% | 30.4% |
| Specialty Finance / Alternative Lending | 11.1% | 113.7% | 106.4% |

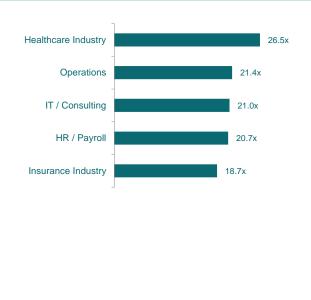
^{*} Equal weighting method.

Industry-wide Multiples and Subsector Multiples

Sector 2022E Price / Earnings Multiples



Business Process Outsourcing 2022E Price / Earnings Multiples



Data as of July 1, 2021 Source: Pitchbook



Stock Comparables – Business Process Outsourcing Sub-Sectors (1/2)

(All figures in millions of USD, except per share data. Data as of July 1, 2021)

| Healthcare Industry | | | | | | | | | | | | | | | | | |
|---------------------------------|---------|----------|---------|------------|---------|--------|-----------|---------|----------|-------|---------|------|-------------|---------|-------|------------|---------|
| | | | | | | | Gro | wth Rat | es: | | | | | | | | |
| | Stock | % of 52- | Market | Enterprise | LT | M | Reven | ue: | Earnings | LTM M | argins: | | EV / Revenu | ie | | EV / EBITD | Α |
| | Price | Wk. High | Value | Value | Revenue | EBITDA | CY 2021 C | Y 2022 | LT | Gross | EBITDA | LTM | CY 2021 | CY 2022 | LTM | CY 2021 | CY 2022 |
| HealthEquity | \$81.09 | 86.9% | \$6,762 | \$7,083 | \$728 | \$177 | 4% | 9% | (60%) | 56% | 24% | 9.7x | 9.3x | 8.5x | 39.9x | 28.8x | 25.3x |
| R1 RCM | \$22.46 | 71.8% | \$6,259 | \$6,782 | \$1,293 | \$842 | 14% | 17% | 0% | 20% | 65% | 5.2x | 4.7x | 4.0x | 8.1x | 20.7x | 16.7x |
| AMN Healthcare Services | \$97.84 | 99.5% | \$4,624 | \$5,531 | \$2,677 | \$305 | 28% | (8%) | (3%) | 33% | 11% | 2.1x | 1.8x | 2.0x | 18.1x | 12.5x | 14.3x |
| Allscripts Healthcare Solutions | \$18.48 | 97.2% | \$2,609 | \$2,375 | \$1,454 | \$295 | 0% | 2% | 0% | 38% | 20% | 1.6x | 1.6x | 1.5x | 8.1x | 9.3x | 8.7x |
| NextGen Healthcare | \$16.63 | 69.9% | \$1,115 | \$1,073 | \$557 | \$114 | 5% | 3% | 52% | 51% | 20% | 1.9x | 1.9x | 1.8x | 9.4x | 10.6x | 11.0x |
| HealthStream | \$28.04 | 98.6% | \$885 | \$856 | \$247 | \$43 | 3% | 7% | (4%) | 63% | 17% | 3.5x | 3.4x | 3.2x | 19.9x | 19.9x | 18.8x |
| Computer Programs & Systems | \$33.27 | 91.5% | \$490 | \$552 | \$263 | \$35 | 6% | 7% | 0% | 51% | 13% | 2.1x | 2.0x | 1.8x | 15.9x | 11.2x | 9.9x |
| Castlight Health | \$2.51 | 92.6% | \$396 | \$352 | \$143 | (\$4) | (6%) | 4% | 0% | 65% | (3%) | 2.5x | 2.5x | 2.4x | NMF | NMF | NMF |
| MEAN | | | | | | | 7% | 5% | (2%) | 47% | 21% | 3.6x | 3.4x | 3.2x | 17.1x | 16.2x | 14.9x |
| MEDIAN | | | | | | | 4% | 6% | - | 51% | 19% | 2.3x | 2.3x | 2.2x | 15.9x | 12.5x | 14.3x |

| , | | | | | | | Gro | wth Rat | es. | | | | | | | | |
|-------------------------|----------|----------|----------|------------|---------|--------|-----------|---------|----------|-------|---------|------|-------------|---------|-------|------------|---------|
| | Stock | % of 52- | Market | Enterprise | LT | М | Revenu | | Earnings | LTM M | argins: | | EV / Revenι | ie | | EV / EBITD | A |
| | Price | Wk. High | Value | Value | Revenue | EBITDA | CY 2021 C | Y 2022 | LT | Gross | EBITDA | LTM | CY 2021 | CY 2022 | LTM | CY 2021 | CY 2022 |
| Brown & Brown Insurance | \$53.52 | 98.4% | \$15,085 | \$16,640 | \$2,724 | \$861 | 13% | 7% | 8% | 44% | 32% | 6.1x | 5.7x | 5.3x | 19.3x | 17.8x | 16.6x |
| CorVel | \$135.47 | 98.9% | \$2,436 | \$2,351 | \$553 | \$83 | NA | NA | 11% | 22% | 15% | 4.3x | NA | NA | 28.5x | NA | NA |
| Crawford & Company | \$8.70 | 81.5% | \$479 | \$681 | \$1,032 | \$104 | 2% | 3% | 17% | 28% | 10% | 0.7x | 0.7x | 0.6x | 6.6x | 6.9x | 6.3x |
| MEAN | | | | | | | 7% | 5% | 12% | 31% | 19% | 3.7x | 3.2x | 3.0x | 18.1x | 12.4x | 11.4x |
| MEDIAN | | | | | | | 7% | 5% | 11% | 28% | 15% | 4.3x | 3.2x | 3.0x | 19.3x | 12.4x | 11.4x |

| Operations | | | | | | | | | | | | | | | | | |
|-----------------------|----------|----------|----------|------------|----------|---------|-----------|---------|----------|--------|---------|------|-------------|---------|-------|------------|---------|
| | | | | | | | Gro | wth Rat | es: | | | | | | | | |
| | Stock | % of 52- | Market | Enterprise | LT | M | Revenu | ue: | Earnings | LTM Ma | argins: | E | EV / Revenu | ie | | EV / EBITD | A |
| | Price | Wk. High | Value | Value | Revenue | EBITDA | CY 2021 C | Y 2022 | LT | Gross | EBITDA | LTM | CY 2021 | CY 2022 | LTM | CY 2021 | CY 2022 |
| Teleperformance | \$202.96 | 97.7% | \$23,829 | \$26,585 | \$6,544 | \$1,274 | NA | NA | 1% | 31% | 19% | 4.1x | NA | NA | 20.9x | NA | NA |
| CGI Group | \$90.64 | 98.0% | \$22,479 | \$24,718 | \$9,125 | \$1,806 | 10% | 3% | 9% | 23% | 20% | 2.7x | 2.5x | 2.4x | 13.7x | 12.4x | NA |
| NTT Data | \$15.47 | 93.0% | \$21,692 | \$26,118 | \$21,866 | \$3,274 | 0% | 2% | (2%) | 25% | 15% | 1.2x | 1.2x | 1.2x | 8.0x | 7.7x | 7.5x |
| Samsung SDS Company | \$164.37 | 78.4% | \$12,714 | \$9,357 | \$10,025 | \$1,161 | 19% | 7% | 3% | 15% | 12% | 0.9x | 0.8x | 0.8x | 8.1x | 7.1x | 6.6x |
| Globant | \$216.30 | 88.4% | \$8,910 | \$8,808 | \$893 | \$203 | 39% | 23% | 21% | 38% | 23% | 9.9x | 7.8x | 6.3x | 43.4x | 38.9x | 32.3x |
| Genpact | \$45.73 | 93.3% | \$8,566 | \$9,994 | \$3,732 | \$758 | 7% | 10% | 4% | 35% | 20% | 2.7x | 2.5x | 2.3x | 13.2x | 12.9x | 11.9x |
| Mphasis | \$29.18 | 99.5% | \$5,462 | \$5,252 | \$1,307 | \$249 | 12% | 14% | 15% | 42% | 19% | 4.0x | 3.7x | 3.2x | 21.1x | NA | 16.7x |
| TTEC | \$102.47 | 90.6% | \$4,798 | \$5,194 | \$2,056 | \$324 | 13% | 9% | NA | 26% | 16% | 2.5x | 2.4x | 2.2x | 16.0x | 15.5x | 13.8x |
| TietoEVRY | \$31.82 | 89.5% | \$3,768 | \$4,741 | \$3,208 | \$582 | 5% | 2% | (21%) | 24% | 18% | 1.5x | 1.4x | 1.4x | 8.1x | 7.5x | 7.1x |
| ExlService Holdings | \$106.89 | 98.4% | \$3,576 | \$3,529 | \$974 | \$247 | 11% | 10% | 22% | 36% | 25% | 3.6x | 3.3x | 3.0x | 14.3x | 15.8x | 15.0x |
| Coforge | \$56.44 | 99.9% | \$3,420 | \$3,319 | \$607 | \$112 | 28% | 19% | 17% | 36% | 18% | 5.5x | 4.3x | 3.6x | 29.7x | NA | 18.4x |
| Software | \$11.21 | 86.2% | \$3,249 | \$2,910 | \$945 | \$213 | NA | NA | (16%) | 77% | 23% | 3.1x | NA | NA | 13.7x | NA | NA |
| Perficient | \$81.98 | 99.4% | \$2,709 | \$2,861 | \$636 | \$109 | 15% | 9% | 20% | 38% | 17% | 4.5x | 4.1x | 3.7x | 26.1x | 20.4x | 18.3x |
| Sykes Enterprises | \$53.45 | 99.0% | \$2,127 | \$2,232 | \$1,757 | \$206 | 8% | 5% | 43% | 36% | 12% | 1.3x | 1.2x | 1.2x | 10.8x | 10.5x | 9.7x |
| Firstsource Solutions | \$2.58 | 93.3% | \$1,800 | \$1,891 | \$626 | \$93 | 26% | 14% | 3% | 33% | 15% | 3.0x | 2.4x | 2.1x | 20.4x | NA | NA |
| Capita | \$0.52 | 73.7% | \$878 | \$2,508 | \$4,262 | \$467 | 7% | 4% | NA | 21% | 11% | 0.6x | 0.6x | 0.5x | 5.4x | 5.7x | 5.0x |
| iEnergizer | \$4.12 | 75.4% | \$783 | \$890 | \$196 | \$62 | 8% | 9% | 33% | 41% | 32% | 4.5x | 4.1x | 3.8x | 14.3x | 13.4x | 12.6x |
| MEAN | | | | | | | 14% | 9% | 10% | 34% | 19% | 3.3x | 2.8x | 2.5x | 16.9x | 14.0x | 13.4x |
| MEDIAN | | | | | | | 11% | 9% | 9% | 35% | 18% | 3.0x | 2.5x | 2.3x | 14.3x | 12.7x | 12.6x |

| • | | | | | | | Gro | wth Rat | es: | | | | | | | | |
|---------------------------|----------|----------|----------|------------|----------|---------|-----------|---------|----------|-------|---------|-------|-------------|---------|-------|------------|---------|
| | Stock | % of 52- | Market | Enterprise | LT | М | Reveni | ie: | Earnings | LTM M | argins: | | EV / Revenu | ıe | | EV / EBITD | Α |
| | Price | Wk. High | Value | Value | Revenue | EBITDA | CY 2021 C | Y 2022 | LT | Gross | EBITDA | LTM | CY 2021 | CY 2022 | LTM | CY 2021 | CY 2022 |
| Automatic Data Processing | \$199.81 | 99.7% | \$85,023 | \$85,487 | \$14,645 | \$3,919 | 6% | 6% | 8% | 42% | 27% | 5.8x | 5.5x | 5.2x | 21.8x | 21.7x | 20.5x |
| Paychex | \$108.47 | 99.9% | \$39,028 | \$38,893 | \$3,943 | \$1,642 | 5% | 7% | 2% | 68% | 42% | 9.9x | 9.3x | 8.7x | 23.7x | 22.1x | 20.6x |
| Paylocity | \$192.29 | 88.1% | \$10,476 | \$10,370 | \$599 | \$158 | 19% | 23% | 20% | 66% | 26% | 17.3x | 14.9x | 12.2x | 65.6x | 57.9x | 44.8x |
| Robert Half International | \$89.36 | 96.8% | \$10,078 | \$9,868 | \$5,001 | \$502 | 16% | 8% | 5% | 39% | 10% | 2.0x | 1.7x | 1.5x | 19.7x | 14.7x | 13.3x |
| ManpowerGroup | \$119.19 | 95.3% | \$6,499 | \$6,355 | \$18,306 | \$488 | 15% | 5% | (44%) | 16% | 3% | 0.3x | 0.3x | 0.3x | 13.0x | 10.3x | 8.0x |
| ASGN | \$98.22 | 88.9% | \$5,225 | \$5,956 | \$3,986 | \$410 | (2%) | 8% | 7% | 27% | 10% | 1.5x | 1.5x | 1.4x | 14.5x | 13.0x | 11.9x |
| TriNet Group | \$72.73 | 83.0% | \$4,792 | \$4,776 | \$4,046 | \$519 | (75%) | 11% | 14% | 20% | 13% | 1.2x | 4.7x | 4.2x | 9.2x | 11.8x | 10.6x |
| Korn Ferry | \$73.31 | 98.0% | \$3,959 | \$3,646 | \$1,820 | \$286 | 25% | 7% | (4%) | 95% | 16% | 2.0x | 1.7x | 1.6x | 12.7x | 9.0x | 8.7x |
| Insperity | \$92.02 | 96.1% | \$3,559 | \$3,471 | \$4,344 | \$290 | 9% | 9% | 15% | 19% | 7% | 0.8x | 0.7x | 0.7x | 12.0x | 13.3x | 11.6x |
| Cornerstone OnDemand | \$51.96 | 93.6% | \$3,440 | \$4,473 | \$800 | \$279 | 16% | 8% | NA | 69% | 35% | 5.6x | 5.2x | 4.8x | 16.1x | 15.1x | 12.7x |
| Benefitfocus | \$14.17 | 80.6% | \$470 | \$632 | \$267 | \$56 | (4%) | 3% | NA | 54% | 21% | 2.4x | 2.5x | 2.4x | 11.4x | 13.4x | 12.9x |
| MEAN | | | | | · | | 3% | 9% | 3% | 47% | 19% | 4.4x | 4.4x | 3.9x | 20.0x | 18.4x | 16.0x |
| MEDIAN | | | | | | | 9% | 8% | 7% | 42% | 16% | 2.0x | 2.5x | 2.4x | 14.5x | 13.4x | 12.7x |

Source: Pitchbook



Stock Comparables – Business Process Outsourcing Sub-Sectors (2/2)

(All figures in millions of USD, except per share data. Data as of July 1, 2021)

| IT / Consulting | | | | | | | | | | | | | | | | | |
|------------------------------------|----------|----------|-----------|------------|----------|---------|-----------|----------|----------|--------|---------|------|-------------|---------|-------|------------|---------|
| | | | | | | | Gro | wth Rate | s: | | | | | | | | |
| | Stock | % of 52- | Market | Enterprise | LT | М | Revenu | ie: | Earnings | LTM Ma | argins: | | EV / Revenu | ıe | | EV / EBITD | A |
| | Price | Wk. High | Value | Value | Revenue | EBITDA | CY 2021 C | Y 2022 | LT | Gross | EBITDA | LTM | CY 2021 | CY 2022 | LTM | CY 2021 | CY 2022 |
| Accenture | \$300.00 | 100.0% | \$190,241 | \$184,226 | \$47,949 | \$8,007 | 17% | 7% | 13% | 32% | 17% | 3.8x | 3.5x | 3.3x | 23.0x | 17.7x | 17.0x |
| Tata Consultancy Services | \$44.93 | 98.1% | \$166,198 | \$162,125 | \$22,067 | \$6,271 | NA | NA | 9% | 47% | 28% | 7.3x | NA | NA | 25.9x | NA | NA |
| Infosys | \$20.98 | 98.0% | \$89,361 | \$86,444 | \$13,561 | \$3,846 | NA | NA | 4% | 35% | 28% | 6.4x | NA | NA | 22.5x | NA | NA |
| Dell Technologies | \$98.69 | 94.3% | \$75,369 | \$115,138 | \$96,814 | \$9,178 | 8% | (0%) | 0% | 31% | 9% | 1.2x | 1.1x | 1.1x | 12.5x | 8.8x | 8.7x |
| Wipro | \$7.25 | 94.1% | \$39,599 | \$36,330 | \$8,326 | \$1,994 | 17% | 11% | 15% | 32% | 24% | 4.4x | 3.8x | 3.4x | 18.2x | 13.8x | NA |
| Cognizant Technology Solutions | \$69.84 | 84.4% | \$36,834 | \$36,391 | \$16,828 | \$2,987 | 8% | 6% | 4% | 36% | 18% | 2.2x | 2.0x | 1.9x | 12.2x | 10.9x | 10.0x |
| HCL Technologies | \$13.25 | 91.2% | \$35,959 | \$33,922 | \$10,132 | \$2,819 | NA | NA | 10% | 46% | 28% | 3.3x | NA | NA | 12.0x | NA | NA |
| Capgemini | \$38.88 | 99.9% | \$32,776 | \$40,013 | \$18,065 | \$2,814 | 14% | 5% | 5% | 26% | 16% | 2.2x | 1.9x | 1.8x | 14.2x | 12.2x | 11.7x |
| EPAM Systems | \$510.24 | 96.8% | \$28,780 | \$27,650 | \$2,789 | \$621 | 30% | 23% | 44% | 34% | 22% | 9.9x | 8.0x | 6.5x | 44.6x | 43.1x | 34.7x |
| CGI Group | \$90.64 | 98.0% | \$22,479 | \$24,718 | \$9,125 | \$1,806 | 10% | 3% | 9% | 23% | 20% | 2.7x | 2.5x | 2.4x | 13.7x | 12.4x | NA |
| Gartner | \$248.43 | 99.8% | \$21,384 | \$23,673 | \$4,185 | \$693 | 10% | 13% | 0% | 68% | 17% | 5.7x | 5.2x | 4.6x | 34.1x | 23.2x | 24.6x |
| Hewlett Packard Enterprise | \$14.70 | 87.8% | \$19,197 | \$30,450 | \$27,557 | \$4,673 | 4% | 2% | (36%) | 32% | 17% | 1.1x | 1.1x | 1.1x | 6.5x | 5.6x | 5.4x |
| Tech Mahindra | \$14.59 | 97.7% | \$14,139 | \$12,620 | \$5,060 | \$934 | NA | NA | 10% | 46% | 18% | 2.5x | NA | NA | 13.5x | NA | NA |
| Samsung SDS Company | \$164.37 | 78.4% | \$12,714 | \$9,357 | \$10,025 | \$1,161 | 19% | 7% | 3% | 15% | 12% | 0.9x | 0.8x | 0.8x | 8.1x | 7.1x | 6.6x |
| Booz Allen | \$86.19 | 86.0% | \$11,669 | \$13,353 | \$7,859 | \$816 | 5% | 10% | 29% | 53% | 10% | 1.7x | 1.6x | 1.5x | 16.4x | 15.4x | 13.7x |
| DXC Technology | \$40.39 | 96.7% | \$10,292 | \$14,627 | \$17,729 | \$2,560 | (7%) | 0% | 0% | 21% | 14% | 0.8x | 0.9x | 0.9x | 5.7x | 7.1x | 5.4x |
| Amdocs | \$78.96 | 95.8% | \$10,080 | \$9.971 | \$4,214 | \$847 | 2% | 4% | 19% | 34% | 20% | 2.4x | 2.3x | 2.2x | 11.8x | 10.8x | 10.5x |
| Larsen & Toubro Infotech | \$53.93 | 87.6% | \$9,425 | \$8,911 | \$1,663 | \$379 | 16% | 16% | 20% | 40% | 23% | 5.4x | 4.7x | 4.1x | 23.5x | NA | 20.0x |
| Atos | \$61.63 | 64.5% | \$6,732 | \$8,948 | \$12,745 | \$1,703 | 6% | 3% | (4%) | 28% | 13% | 0.7x | 0.7x | 0.6x | 5.3x | 4.9x | 4.6x |
| CACI International | \$256.86 | 96.2% | \$6.049 | \$8,143 | \$5,976 | \$684 | 5% | 5% | 12% | 9% | 11% | 1.4x | 1.3x | 1.3x | 11.9x | 12.4x | 11.6x |
| MindTree | \$34.70 | 98.5% | \$5,715 | \$5,422 | \$1,071 | \$229 | NA | NA | 25% | 41% | 21% | 5.1x | NA | NA | 23.7x | NA | NA |
| Mphasis | \$29.18 | 99.5% | \$5,462 | \$5,252 | \$1,307 | \$249 | 12% | 14% | 15% | 42% | 19% | 4.0x | 3.7x | 3.2x | 21.1x | NA | 16.7x |
| Science Applications International | \$88.26 | 84.9% | \$5,115 | \$7,558 | \$7,177 | \$538 | 4% | 4% | 5% | 12% | 7% | 1.1x | 1.0x | 1.0x | 14.0x | 11.6x | 11.0x |
| WNS Global Services | \$80.41 | 98.5% | \$3,972 | \$3.872 | \$913 | \$244 | 5% | 11% | 7% | 36% | 27% | 4.2x | 4.0x | 3.6x | 15.9x | 17.0x | 13.9x |
| ALSO | \$292.92 | 92.7% | \$3,755 | \$3,701 | \$13,563 | \$259 | 6% | 4% | 12% | 5% | 2% | 0.3x | 0.3x | 0.2x | 14.3x | 12.2x | 11.1x |
| ExlService Holdings | \$106.89 | 98.4% | \$3.576 | \$3,529 | \$974 | \$247 | 11% | 10% | 22% | 36% | 25% | 3.6x | 3.3x | 3.0x | 14.3x | 15.8x | 15.0x |
| Coforae | \$56.44 | 99.9% | \$3,420 | \$3,319 | \$607 | \$112 | 28% | 19% | 17% | 36% | 18% | 5.5x | 4.3x | 3.6x | 29.7x | NA | 18.4x |
| Nihon Unisvs | \$29.51 | 74.0% | \$2,963 | \$2,756 | \$2,920 | \$354 | 2% | 2% | 13% | 26% | 12% | 0.9x | 0.9x | 0.9x | 7.8x | NA | 6.9x |
| Perficient | \$81.98 | 99.4% | \$2,709 | \$2,861 | \$636 | \$109 | 15% | 9% | 20% | 38% | 17% | 4.5x | 4.1x | 3.7x | 26.1x | 20.4x | 18.3x |
| Conduent | \$7.38 | 86.8% | \$1,567 | \$3,080 | \$4,140 | \$173 | (1%) | 1% | 0% | 24% | 4% | 0.7x | 0.8x | 0.7x | 17.8x | 6.6x | 6.4x |
| PC Connection | \$46.30 | 83.9% | \$1,212 | \$1,129 | \$2,515 | \$80 | 7% | 3% | (4%) | 16% | 3% | 0.4x | 0.4x | 0.4x | 14.1x | NA | NA |
| Capita | \$0.52 | 73.7% | \$878 | \$2,508 | \$4,262 | \$467 | 7% | 4% | 0% | 21% | 11% | 0.6x | 0.6x | 0.5x | 5.4x | 5.7x | 5.0x |
| Newgen Software Technologies | \$8.44 | 95.3% | \$590 | \$549 | \$90 | \$26 | 16% | 21% | 18% | 49% | 29% | 6.1x | 5.3x | 4.4x | 21.3x | NA NA | NA. |
| Aptitude Software | \$8.09 | 80.1% | \$458 | \$399 | \$73 | \$14 | 4% | 2% | (13%) | 47% | 19% | 5.4x | 5.2x | 5.1x | 28.3x | 24.6x | 21.3x |
| MEAN | | | | - | | | 10% | 8% | 9% | 33% | 17% | 3.2x | 2.6x | 2.3x | 17.3x | 13.9x | 13.1x |
| MEDIAN | | | | | | | 8% | 5% | 9% | 34% | 17% | 2.6x | 2.0x | 1.9x | 14.3x | 12.2x | 11.6x |

Source: Pitchbook

| Key N | /I&A Transacti | on Activity Su | ummary | | |
|----------|---|--------------------------------|------------------------|-----------------|--|
| Date | Target | Acquirer(s) | Sector | Value (\$mm) | Transaction Comments |
| 6/18/202 | 1 SYKES | C sitel | Operations | \$2,200 | Sykes is a provider of multichannel demand generation and global customer engagement services. The combined company will be a more competitive BPO player with a wide range of customer experience products and solutions. |
| 6/8/2021 | WORKFORCE SOLUTIONS GROUP | CROSS COUNTRY HEALTHCARE | Healthcare Industry | \$30 | WSG offers human resources consulting and talent solutions focused on addressing the staffing challenges of the home health and home care spaces. The company will expand their presence in the home care space and expand care solutions for the aging population. |
| 5/26/202 | 1 gigster | IP IONIC PARTNERS | IT / Consulting | NA | Gigster develops software products designed to outsource full-stack application development to build tech projects. The acquisition will help to accelerate the vision of providing enterprises the ability to quickly develop software applications using an elastic, globally-connected workforce. |
| 4/26/202 | 1 Nphasis The Next Applied | Blackstone | Operations | \$2,800 | Mphasis is an IT solutions provider which offers business process outsourcing and infrastructure services such as architecture guidance. The company will be acquired by The Blackstone Group through a \$2.8 billion LBO valuing the company at \$3.73 billion. |
| 4/5/2021 | Solutionworx Freedom To Manage Your Business | WINGSWEPT | IT / Consulting | NA | SolutionWorx provides IT outsourcing solutions for small and mid-sized organizations. The acquisition brings together two managed IT service providers who serve similar types of clients and have strong employee-focused cultures. |
| 4/1/2021 | METRO NOM | wipro | IT / Consulting | \$48 | Metro-NOM offers food and technology software for global wholesale businesses, using advanced analytics to source insights from massive datasets. Through this partnership, employees will transfer to Wipro and integrate software with the vast resources and platforms available within the combined business. |





| IPO Activity | Summary |
|---------------------|---------|
|---------------------|---------|

| Company | IPO Date | Amount Raised (\$mm) | IPO Price | Current Market Price | Total Return | |
|--|------------|-------------------------|-----------|-------------------------|-----------------|--|
| TaskUs | 6/11/2021 | \$303 | \$23.00 | \$32.39 | 41% | |
| TELUS International | 2/2/2021 | \$925 | \$25.00 | \$31.72 | 27% | |
| bill.com [*] | 12/12/2019 | \$223 | \$22.00 | \$184.70 | 740% | |
| Health Catalyst grite curcomes reprovement | 7/25/2019 | \$182 | \$26.00 | \$56.68 | 118% | |
| CHANGE HEALTHCARE | 6/27/2019 | \$557 | \$13.00 | \$22.92 | 76% | |
| CERIDIAN | 4/26/2018 | \$462 | \$22.00 | \$97.88 | 345% | |
| A ppian | 5/24/2017 | \$75 | \$12.00 | \$134.18 | 1,018% | |
| E BLACKLINE | 10/27/2016 | \$146 | \$17.00 | \$113.87 | 570% | |
| ₹‡coupa | 10/5/2016 | \$133 | \$18.00 | \$265.04 | 1,372% | |
| L&T Infotech | 7/14/2016 | \$185 | \$10.61 | \$54.25 | 411% | |
| BLACK KNIGHT | 5/19/2015 | \$441 | \$24.50 | \$79.31 | 224% | |
| Health Equity | 7/30/2014 | \$127 | \$14.00 | \$82.65 | 490% | |
| Five? | 4/3/2014 | \$70 | \$7.00 | \$187.31 | 2,576% | |
| TriNet | 3/26/2014 | \$240 | \$16.00 | \$72.79 | 355% | |
| Castlight | 3/13/2014 | \$178 | \$16.00 | \$2.44 | (85%) | |
| BENEFITF©CUS° | 9/17/2013 | \$131 | \$26.50 | \$13.82 | (48%) | |
| evertec evertec | 4/11/2013 | \$505 | \$20.00 | \$44.54 | 123% | |

Market data as of July 1, 2021 Source: CapitallQ



Appendix – Coverage Universe Components

The coverage universe for various sectors is as follows:

1 Payments:

NAS:BIGC, AMS:PRX, NAS:MELI, NAS:RPAY, NZE:PPH, NYS:FOUR, NYS:EVTC, HKG:09923, LON:NETW, MIL:NEXI, PAR:ING, ASX:TYR, NYS:AXP, NYS:ADS, PINX:EDNMY, NYS:FLT, NYS:WEX, NAS:PYPL, NYS:SQ, PINX:ADY, YF, LON:BOKU, NYS:EB, NYS:PAGS, NYS:SHOP, NAS:STNE, NYS:AXP, NAS:PYPL, NYS:MA, NYS:V, NAS:CATM, PINX:PMTS, NYS:DBD, NYS:EVRI, NYS:SQ, BSP:CIEL3, NYS:DLX, NYS:EVTC, NAS:EVOP, NYS:GPN, TKS:3769, NAS:IIIV, NAS:UEPS, NAS:NEWT, LON:PAY, NAS:QIWI, NYS:TSS, ETR:WLN, NAS:EPAY, NYS:FIS, NAS:FISV, NAS:KHY, NAS:ACIW, SHE:002152, GREY:INGIF, TSE:LSPD, NYS:NCR, NYS:PAR, HKG:00327, IDX:MCAS, NAS:EEFT, NYS:GDOT, NAS:MGI, ASX:OFX, NYS:WU

2 Bank Technology

MIL:CERV, BOM:500092, LON:RMV, NAS:FTHM, NYS:RKT, TKS:8056, KRX:012510, NAS:NCNO, ASX:TYR, NYS:OCFT, NAS:JFU, NAS:PT, NYS:QD, NYS:FIS, NAS:FISV, NAS:JKHY, SWX:TEMN, PINX:CSVI, SWX:CLXN, TKS:6457, BOM:538835, BOM:532466, NYS:QTWO, SES:5CP, NYS:FICO, NYS:FFX, LON:EXPN, NYS:TRU, STO:INTRUM, NYS:CLGX, NYS:FNF, NYS:STC, NAS:ASPS, NYS:BKI, NAS:CSGP, TSE:REAL, NAS:RP, NAS:RDFN, NAS:ZG, NAS:PEGA, PINX:ASOZY, NYS:GDOT, NAS:MITK, NAS:NTWK, PAR:SOP, AMS:WKL

3 Specialty Finance / Alternative Lending:

NYS:FSK, NYS:CNF, NYS:OMF, ASX:APT, ASX:SZL, NAS:OPRT, NAS:LX, NYS:FINV, NYS:AER, HKG:01905, SHG:600901, NYS:R, SHG:600705, NYS:TRTN, NAS:COOP, NYS:WD, LON:PAG, TKS:7164, NYS:PMT, NYS:VEL, NYS:WEI, NAS:PRGX, NAS:ECPG, NAS:NAVI, NYS:NNI, NAS:PFMT, NAS:PRAA, TSE:CHW, NYS:CIT, NAS:CPSS, NAS:CACC, ASX:FXL, LON:FCH, NAS:MRLN, ASX:Z1P, NYS:ANN, NAS:ATLC, NYS:COF, NYS:CURO, NYS:DFS, TSE:ECN, NAS:EZPW, NAS:FCFS, ASX:FXL, NAS:GSKY, LON:IPF, NYS:OMF, LON:PFG, NYS:RM, NAS:SLM, NYS:SC, NYS:SYF, LON:TCS, NAS:TBBK, NAS:WRLD, NYS:AI, NYS:CAI, TSE:EFN, ASX:FXL, NYS:FLY, NAS:RCII, NYS:TGH, NYS:URI, NAS:CASH, NYS:OCN, NYS:PFSI, NYS:YRD, NYS:ELVT, NYS:ENVA, ETR:FRU, NYS:LC, NAS:TREE, STU:MBC, NYS:ONDK

4 Capital Markets:

NYS:BSIG,NYS:FHI, NYS:EV, NYS:KKR, LON:MNG, LON:QLT, LON:STJ, NAS:CG, TSE:IGM, NYS:MMI, NYS:TFC, TKS:8591, NAS:FITB, SHG:601211, SHE:002670, ASX:ANZ, BOM:532215, NYS:BK, SHG:601398, SES:039,TSE:BNS, TSE:NA, TKS:8697, ETR:DB1, MISX:MOEX, DFM:DFM, NYS:JEF, NYS:HLI, NYS:EVR, NYS:MC, NAS:VCTR, NYS:AMG, NAS:HLNE, NYS:JLL, NAS:FOCS, NYS:BSTZ, NYS:NFJ, LON:ATST, PAR:RF, LON:AJB, NAS:XP, LON:HP, NYS:EVR, NAS:TW, PAR:VIL, NYS:AB, NYS:BLK, NYS:BEN, NNS:HLIP, NYS:EVR, NAS:TW, PAR:VIL, NYS:AB, NYS:BLK, NYS:BEN, NYS:IVZ, NAS:WETF, MEX:FINAMEXO, SWX:CFT, TAE:INTL, NYS:AXP, NYS:BAC, LON:HSBA, NYS:HSBC, NYS:JPM, NYS:MTB, LON:BARC, TSE:BMO, PAR:BNP, TSE:CM, NYS:C, LON:CBG, ETR:COM, ASX:CBA, SES:D05, PINX:HSNGY, NSE:ICICIBANK, NSE:IIFL, LON:LLOY, MIL:MB, ASX:NAB, NYS:PNC, TSE:TD, NYS:USB, NYS:WFC, ASX:ASX, BSP:B3SA3, NYS:BME, BATS:CBOE, NAS:CME, ETR:DB1, PAR:ENX, PINX:HKXCY, NYS:ICE, LON:LSE, NAS:NDAQ, SES:S68, TSE:X, NYS:RELX, NAS:FORR, NYS:IT, NSE:CRISIL, NYS:FDS, NYS:MCO, NAS:MORN, NYS:MSCI, NYS:SPGI, TSE:TRI, NAS:VALU, NYS:JPM, NAS:COWN, SWX:CSGN, ETR:DBK, NYS:GHL, NYS:JMP, NYS:LAZ, ASX:MQG, NYS:MS, TKS:8604, LON:NUM, NYS:PIPR, NYS:RF, NYS:GS, SWX:UBSG, NYS:AB, NYS:BLK, NYS:BEN, NYS:IVZ, NYS:WTB, NAS:VRTS, NYS:WETF, TSE:AIM, NYS:AMP, NYS:APAM, NYS:BK, NYS:CNS, LON:HL., NYS:JHG, NAS:NTRS, NAS:TROW, NAS:VRTS, NAS:VRTS, NAS:VRT, NYS:SCH, LON:CMCX, MEX:ETFC, NYS:GCAP, NAS:WRTX, TKS:8698, LON:PLUS, SWX:TEMN, LON:ALFA, PINX:FDRVF, ASX:IRE, PAR:LIN, CSE:SIM, PAR:SOG, NAS:SSNC

5 Insurance:

NYS:NSP, NAS:PAYX, NAS:WDAY, NAS:BNFT, NAS:HQY, NYS:TNET, NYS:CLGX, NYS:FICO, LON:REL, NAS:VRSK, NYS:AON, NYS:AJG, NYS:BRO, NAS:GSHD, NYS:MMC, NAS:WLTW, NYS:FNF, NYS:STC, NYS:FAF, NYS:ORI, MEX:AZSEY, NYS:ALL, NYS:AFG, NYS:AIG, PINX:AXAHY, SWX:ZURN, NAS:EHTH, NAS:EVER, LON:GOCO, ASX:ISU, LON:MONY, NAS:GNST, NYS:CB, NAS:CINF, NYS:EIG, NYS:MCY, NYS:PGR, LON:RSA, NAS:SIGI, NAS:STFC, NYS:THG, NYS:HIG, NYS:TRV, HKG:06060, NAS:AMSF, NYS:ARGO, NYS:AIZ, NAS:GBLI, NYS:MKL, NYS:PRA, NYS:RLI, NYS:WRB, NYS:CDLB, NAS:EBIX, NYS:GWRE, NAS:SPNS, PINX:AEGOF, NYS:AL, NAS:ANAT, LON:AV., NYS:CI, NYS:GL, TSE:GWO, LON:HSD, LON:LGEN, NYS:LNC, TSE:MFC, NYS:MET, NAS:PFG, NYS:PRU, LON:SLA, TSE:SLF, SWX:SLHN

6 BPO:

NAS:PINC, NYS:AMN, TSE:MSI, NYS:KFY, NYS:RHI, NYS:ASGN, NYS:MAN, NAS:HHR, NAS:CRVL, NYS:DELL, KRX:018260, NAS:PRFT, NAS:CNXN, NYS:HPE, NYS:EPAM, BOM:532541, NYS:BAH, BOM:526299, NYS:SAIC, TKS:8056, SWX:ALSN, NYS:PRSP, PAR:ATO, NAS:AZPN, BOM:540005, BOM:540900, NAS:CNDT, NYS:NOW, KRX:018260, NAS:PRFT, NYS:GDDY, BOM:532541, TKS:9613, HEL:TIETO, NAS:MDRX, NAS:CRSI, NAS:HOY, NAS:HMSY, NAS:NXGN, NAS:RCM, NYS:CSLT, BSP:QUAL3, NYS:NSP, NAS:PAYX, NAS:ADP, NAS:BNFT, NAS:CSOD, NYS:TNET, LON:APTD, NYS:IT, TSE:OTEX, NYS:ACN, NAS:DOX, NAS:AMSWA, NYS:CACI, PINX:CGEMY, LON:CPI, TSE:GIB.A, NAS:CTSH, NYS:DXC, NAS:EXLS, NSE:HCLTECH, NSE:HEXAWARE, NSE:INFY, NSE:MINDTREE, NSE:TCS, NSE:TECHM, NYS:UIS, NAS:VRTU, BOM:507685, NYS:WNS, NAS:PRGX, LON:CPI, TSE:GIB.A, NAS:EXLS, BOM:532809, NYS:G, NYS:GLOB, LON:IBPO, BOM:526299, PINX:STWRY, NAS:SYKE, PINX:TLPFY, NAS:TTEC

7 Financial Management Solutions:

NAS:BLKB, NYS:BILL, NAS:VERX, NYS:WK, TKS:4478, NAS:COUP, NYS:PRO, NYS:DNB, NAS:MANH, TSE:KXS, NYS:BCO, NAS:UPWK, LON:APTD, NYS:AVLR, NAS:BL, NAS:COUP, NAS:DOCU, NAS:INTU, ASX:RKN, LON:SGE, ASX:XRO, NAS:MSTR, NAS:SPLK, NYS:TDC, NAS:PEAY, NAS:PEGA, LON:APTD, NYS:PLAN, PINX:BPRMF, NAS:QADA, NSE:RAMCOSYS, ASX:TNE, BSP:TOTS3, NYS:TYL, NYS:NSP, NAS:PAYX, NAS:WDAY, NAS:ADP, NAS:CSOD, NYS:CDAY, NYS:HRB, NYS:PAYC, NAS:PCTY

8 Enterprise Software / SaaS:

NAS:BLKB, NAS:PD, TAE:NICE, NAS:MSTR, NAS:DOMO, NYS:PLTR, NAS:SUMO, NAS:CRWD, NAS:PRGS, NAS:NTCT, NAS:CTXS, NAS:CVLT, NAS:BLKB, NAS:UPLD, NYS:DNB, NYS:DELL, NAS:CSCO, NAS:FTNT, NAS:NTAP, NYS:NOW, NAS:NTNX, NYS:HUBS, NYS:ZEN, NYS:FSLY, NAS:RXT, NYS:ESTC, NYS:BILL, NYS:GDDY, NYS:HPE, NYS:YEXT, NYS:SNOW, NAS:HPF, NAS:LPSN, NAS:AKAM, NAS:TTGT, NAS:PST, NAS:SPT, NAS:DDOG, KRX:012510, NYS:DT, TKS:4478, BSP:LWSA3, LON:MCRO, NYS:PD, NYS:PANW, NAS:PFPT, NYS:SAIL, NAS:WIX, NAS:COUP, NYS:ASAN, NAS:QH, NAS:FROG, NAS:JAMF, NAS:API, NAS:KC, NAS:ZI, NYS:NET, NYS:TUFN, BOM:540900, NAS:EVBG, NAS:TLND, NAS:ADSK, NYS:WORK, NYS:SMAR, NYS:CLGX, NYS:FICO, NYS:IBM, LON:REL, NAS:WDAY, NYS:EFX, LON:EXPN, NAS:FORR, NYS:IT, NYS:RAMP, NAS:MSTR, TSE:OTEX, NYS:ORCL, NYS:CRM, ETR:SAP, NAS:SPLK, NYS:TDC, NYS:TBM, NAS:MSFN, NS:VRW, NYS:AYX, NAS:AMSA, NAS:CDLX, NYS:CUBM, NAS:PEGA, NAS:MSFT, TSE:OTEX, NYS:ORCL, NYS:CRM, ETR:SAP, NYS:WW, NAS:ADBE, NAS:GOOGL, NAS:AMZN, NAS:AMSWA, NAS:APPN, MEX:LOGM, NAS:OSPN, NYS:ZUO

9 Healthcare Tech:

NYS:CVS, NYS:TDOC, NAS:LVGO, NAS:IRTC. NAS:MDRX, NAS:CPSI, NAS:NXGN, NAS:CERN, ETR:COP, LON:EMIS, NYS:EVH, NAS:HSTM, NAS:NH, NYS:ANTM, NYS:CNC, NYS:HUM, NAS:MGLN, NYS:MOS, NYS:MOH, NAS:NUAN, NYS:GTS, NYS:UNH, NYS:WCG, NAS:STRM, NAS:HCAT, NAS:INOV, NAS:OMCL, NAS:TRHC, NYS:VCRA, NAS:HMSY, NAS:RCM, NAS:STRM, NAS:CHNG, LON:CRW, NYS:PHR, NAS:SREV





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